Sector Led Improvement for Care and Health

Local Government Association
Story Board for 2017/18 – 2019/20 Programme

Community Wellbeing Board – 1 December 2016

SLI for Care and Health 17-18 to 19-20 StoryBoard v3.0 – CWB 1 Dec 16
Adult Social Care environment

• Aging population with complex needs, 85+ up by 33%
• Increasingly fragility and less resilience in all parts of the system
• Increasing financial pressures on the social care (est. £1.3bn new costs and £1.3bn demographic) that are mirrored in the NHS (£2.5bn)
• Long-term issues (commissioning, markets, workforce etc.) persist and restrict ability to change or implement policy
• Desire for BCF to accelerate the local integration of care and health services by 2020 through a focus on devolution and local solutions
• Aside from a ‘Carer’s Strategy’ no new major policies on horizon
The LGA’s Approach

• We have the best understanding of any national partner of local government and the ability to deliver the most effective support it requires. We have:
  • Built strong relationships with councillors, Chief Executives and DASSs
  • Delivered through a proven Sector Led Improvement approach
  • Run Member peer processes including well developed links to CCGs
  • Worked with ADASS to mobilise social care professionals and support resilience
  • Strong links and close working with NHS Confed/CC on policy and practice
  • Collected soft intelligence and insight through a network of PAs, CHIAs and regional practitioners
  • Provide bespoke support through cadre of trusted professionals
Recognising Different Audiences

Across the care and health sector

Working with systems leaders

Working with social care leaders

Systems leaders: Leaders, HWB Members, Portfolio Holders, CEOs, DASSs, CCG Chief Officers

Social care leaders: Leaders, Portfolio Holders, Chief Execs, DASSs, Heads of Service
DRAFT Programme Objective

• Using sector-led improvement to support local systems leaders to develop:
  
  • resilience in adult social care
  • effective care and health systems
  
  • fulfil our role in the Transforming Care Programme
Care and Health Sector-Led Improvement

Making the case for sustainable and integrated adult social care across the care and health sector
Local and Regional Support and Engagement

• Care and Health Improvement Advisers (Regional and Specialist)
  - Engagement and delivery of the programme at a regional and local level

• Regional Networks
  - Adopt, promote, develop and deliver a sector-led approach to improvement
  - Local and regional accounts

• Bespoke support to address resilience and support integration

• Good Practice, Insight and Research
  - Gather and share good practice, innovation, insight, intelligence to support improvement and policy development; Provide research and data analysis to support effective delivery; Monitor programme activity

• Bring sector experiences to influence policy development
Resilience in adult social care

Digital maturity

New approaches to telecare/telehealth

Financial risks module strengthened and linked to corporate finances

Promotes efficiency and demand management

Facilitated risk assessment

Leadership & Governance

Culture & Challenge

Performance & outcomes (inc. safeguarding)

Commissioning & Quality

Resources & workforce

National Priorities & Partnerships

Support councils tackle delayed transfers

Good relationships with Providers and Market Management

Embed Commissioning for Better Outcomes

Improve adult safeguarding
Resilience in adult social care

• Develop the Risk Awareness Tool with strengthened social care financial risk assessment and links with corporate financial risk management
• With ECIP update the *High Impact Change Model* and drive improvements in the Delayed Transfers of Care
• Embed Commissioning for Better Outcomes and develop integrated commissioning (iCBO) with CCGs
• Promote efficiency and demand management approaches
• Promote good local relationships with providers and sound Market Position Statements
• Promote the understanding of digital maturity and the development of telecare and telehealth solutions for social care
• Support improvements in adult safeguarding
Effective care and health systems

Facilitated integration self-assessment

- Essentials for integration
  - Commitment
  - Leadership
  - Accountability
  - Get it Done

- Core
  - Governance for integration
    - Decision making
    - Responsibility
    - Stakeholder
    - Information
    - Interfaces

- Ready for integration
  - Vision
  - Decision making
  - Models
  - Enablers

- Optional
  - Programme Mgmt for integration
    - Shared vision
    - Programme planning
    - Footprints
    - Interdependencies
    - Progress

- Graduation from BCF Integration by 2020
- Better Care Support Team
- Financial models and commissioning of integrated services
- Strategic Care & Health Peer Challenge

Leadership approaches, understanding & capacity
Evidence based preventative and prevention at scale
Person-centred case for sharing data
Effective care and health systems

• Embed the Integration Self-Assessment Diagnostic Tool, support graduation from the Better Care Fund and integration by 2020
• Fulfil our role in the Better Care Support Team
• Assist systems leaders to build capacity, understand and develop local approaches to care and health integration, devolution and STPs
• Build understanding of the financial models for integration and approaches for commissioning of integrated services (iCBO)
• Support evidence based decisions on ROI in preventative services and prevention at scale
• Make the person-centred case for sharing data to support integration
• Review the development of the Strategic Care and Health Peer Challenge
Transforming Care

• Fulfil our role in the *Transforming Care Programme*
• Support the empowerment of people and families with learning disabilities
• Generate approaches to transfer people with learning disabilities to more appropriate community settings
• Reinforce the development of funding flows for people with learning disabilities