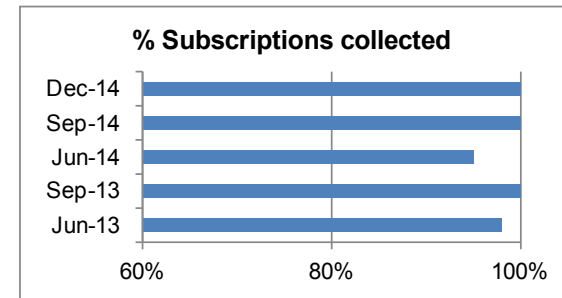


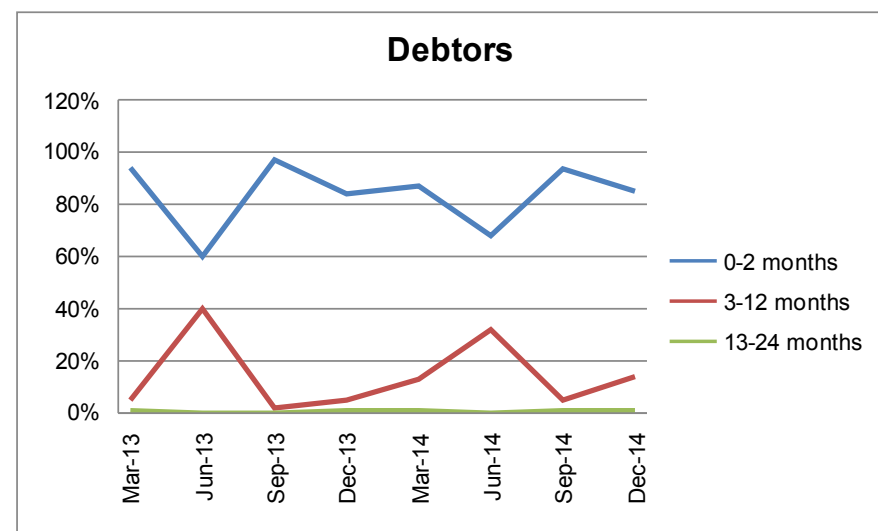
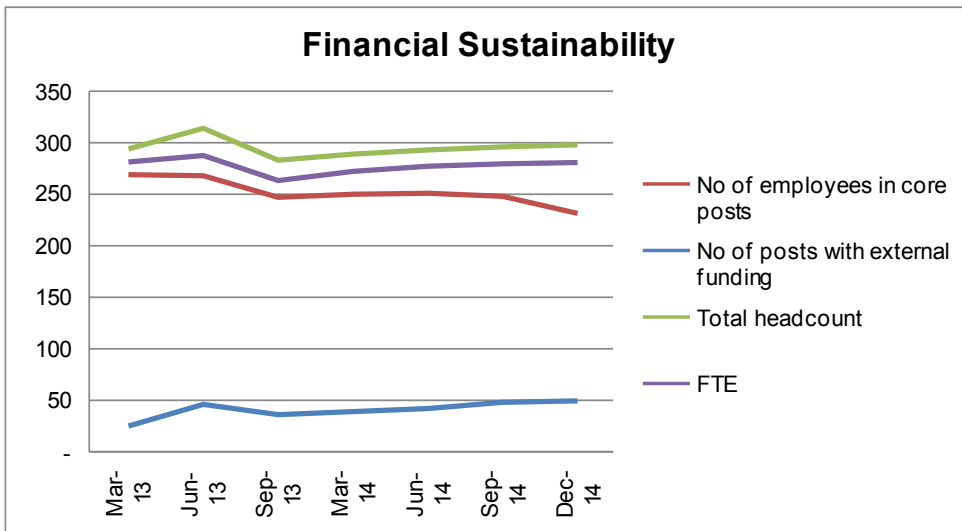
Membership

	Apr-14	Sep-14	Dec-14
Total membership	412	412	412
No of councils out of membership	2	2	2
No of councils on notice to withdraw	21	13	12

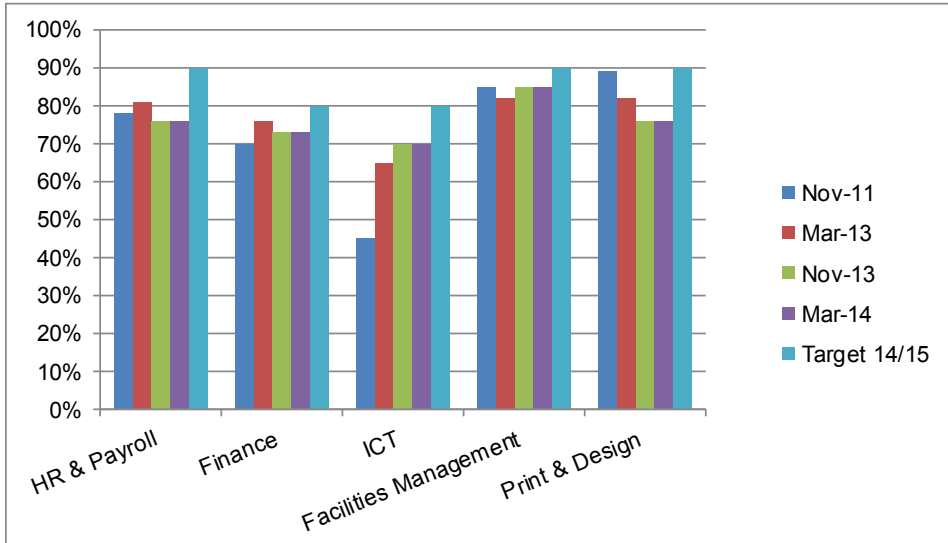
Our reputation	Mar-12	Nov-13	Target 2014/15
Member authority satisfaction	63%	70%	70%
Member authority informed	69%	77%	77%
Member authority advocacy rating	63%	77%	77%
Value for money	46%	53%	58%



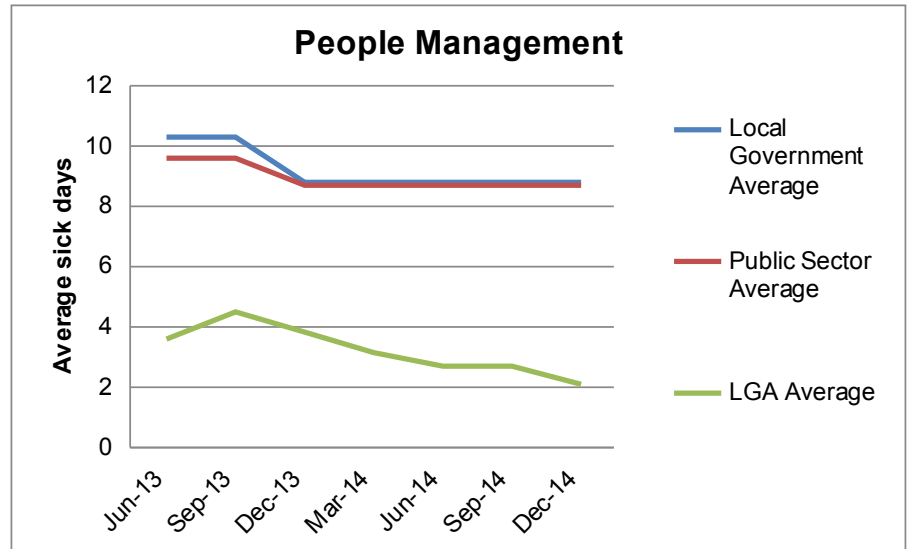
Financial Sustainability **Debtors**



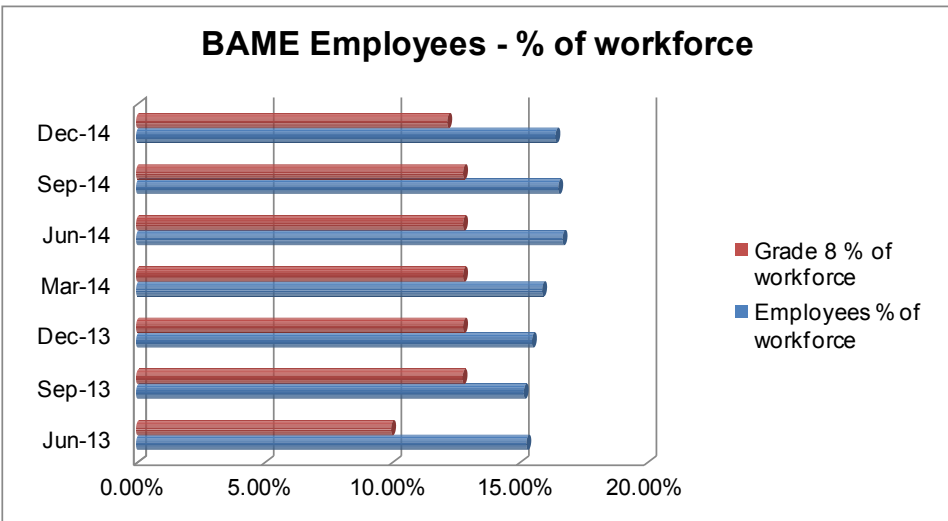
Liberata Contract - Customer satisfactory



People Management



Workforce profile



Employee opinion survey

